



MALTA UNIVERSITY LANGUAGE SCHOOL

Learn With Us At Our New Premises On Campus At University of Malta



PRICE LIST 2025

www.universitylanguageschool.com

2025 English Language Courses (per person, per week)				
Number of Weeks	General English	Intensive English	Combination General & Business English	General English & One-to-One
	- 15 hours of group lessons per week	- 15 hours of General English per week - 5 hours of Conversation Class per week	- 15 hours of General English per week - 7.5 hours of Business English mini-group lessons per week	- 15 hours General English per week - 5 hours of One-to-One lessons per week
1 to 3	€180	€240	€340	€355
4 to 7	€170	€230	€325	€345
8 to 12	€165	€225	€315	€335
13 to 24	€155	€215	€305	€320
25 to 50	€140	€210	€300	€310

IELTS Courses			
Course Type	Price	Hours	Class Size
IELTS Intensive	Fixed price of €1780	135 hours , held over 6 weeks	6–14 students
IELTS Mini-group		90 hours , held over 15 weeks	3-5 students
IELTS One-to-One		52 hours , minimum 1 hour a day	1–2 students

One-to-One Tuition	
Course Type	Rate / hour
General	€37
Exam Preparation	€40
English for Specific Purposes	€40

Registration Fee (per booking): €35 **Course material** (per booking): €55

Tuition Summer Supplement: €35 per week
(applicable from 16th June until 29th August 2025)

Accommodation Summer Supplement: €35 per week
(applicable from 16th June until 29th August 2025)

Malta ECO Tax (on accommodation): max. of €5

One-way Transfer: €25 **Two-way Transfer:** €48

Campus Hub Accommodation 2025 – (per person, per week)							
Number of weeks	Single Room Cluster Apartment		Twin Room Cluster Apartment		Single Room in an Apartment	Twin room in an apartment	Studio Apartment
	Shared bathroom	Ensuite bathroom	Shared bathroom	Ensuite bathroom	Shared bathroom & kitchen	Shared bathroom & kitchen	Private bathroom & kitchen
1 to 8	€266	€294	€182	€196	€294	€196	€441
9 to 52	€252	€280	€168	€182	€280	€182	€413

Kindly note that accommodation is subject to availability and only confirmed upon receipt of a deposit.

Hotel Kappara – (per room, per night)				
Number of weeks	Standard Single	Balcony Single	Standard Twin	Balcony Twin
1 to 3	€62	€71	€70	€78
4 to 7	€58	€66	€66	€74
8 to 12	€56	€64	€64	€72
13 to 24	€55	€63	€63	€71
25 to 52	€54	€62	€62	€70

Host Family Accommodation (per person, per night)	
Option	Price
Bed & Breakfast – Sharing Room	€27
Bed & Breakfast – Single Room	€32
Half Board – Sharing Room	€34
Half Board – Single Room	€41
Full Board – Sharing Room	€44
Full Board – Single Room	€51

Malta University Language School ("MULS") Terms and Conditions

SECTION 1 - APPLICATION PROCESS

- 1.1 Persons applying to follow a course with MULS ("**Applicants**") are responsible for reading, understanding and signing these Terms and Conditions ("**T&Cs**"). If you have any questions regarding the applicability or interpretation of these T&Cs, please contact MULS via email to info@universitylanguageschool.com.
- 1.2 These T&Cs apply to all MULS students ("**Students**"), whether booking directly or through an agent.
- 1.3 Applicants are required to be at least 18 years of age. Applications for Students aged seventeen (17) or under ("**Minors**") are to be submitted by their parents or legal their guardians (who shall be considered 'Applicants' in such cases). Applicants applying on behalf of Minors are required to sign a separate agreement.

SECTION 2 - LIABILITY

- 2.1 While MULS undertakes every effort to help and support Students throughout their stay in Malta, MULS does not accept responsibility for any injury, loss, damage or harm of whatsoever nature ("**Harm**") that Students may incur during their stay in Malta.
- 2.2 The Applicant agrees not to hold MULS responsible for Harm arising directly as a result of their/the respective Minor Student's own negligence or misbehaviour in any manner.
- 2.3 MULS shall not be held responsible for any failure to fulfil any of its obligations if this is caused by any *force majeure* event. Force majeure events are construed as events beyond MULS' reasonable control, which cannot be prevented or avoided, and shall include (but shall not be limited to) general labour disturbance (such as a boycott, strike), natural disasters, unusually adverse weather conditions, closure of the language school, infectious diseases, any epidemic or pandemic (including COVID-19, and other communicable diseases), or any action taken by a government or public authority, including prohibition of entry into a country or region of a country, quarantine measures, or the ordering of quarantine or "lockdown" of whole or part of a country, or of individuals providing MULS Services.
- 2.4 The Applicant agrees that it is each Student's responsibility to be in possession of an insurance policy that covers their civil liability, third party liability as well as health and injury insurance coverage (including death) throughout their stay in Malta.
- 2.5 The Applicant agrees to inform MULS of any medical, physical, or psychological condition suffered by them/the respective Minor Student which might affect their stay or that of other Students; provided that the Applicant understands and agrees that MULS shall not be held responsible for Students' well-being and safety, even when informed of any such condition.

SECTION 3 - GENERAL TERMS

- 3.1 MULS reserves the right to exclude any Applicant or Student from any service applied for, if in the opinion of MULS the behaviour of such person/s in any manner –
 - (a) Is such so as to compromise or threaten to compromise the health and safety of other Students or of staff; or
 - (b) Brings, or is likely to bring, the name of MULS into disrepute.
- 3.2 The Student will be provided with a student ID card which must be carried them with at all times.
- 3.3 MULS reserves the right take photos or videos on its premises, which may be used for promotional material or for marketing purposes.

SECTION 4 - PAYMENT OF FEES

4.1 **Tuition Service Charges**

In addition to tuition/course fees, MULS charges the following additional fees on tuition services:

- (a) Registration Fee (applicable for all applications): EUR 35;
- (b) Tuition Summer Supplement (applicable from 16th June 2025 – 29th August 2025): EUR 35 per week;

- (c) Course material fee (either as a physical copy or an e-book): EUR 55 – *this is non-refundable and cannot be exchanged. Any additional books will need to be purchased by the Student. This also applies to any changes in level since the respective textbook will need to be purchased for the student to follow lessons and progress in their course;*
- (d) Letter of Acceptance (for any legal, academic, or professional requirement): EUR 50;
- (e) Additional Letters of Acceptance or other official documents (for any legal, academic, or professional requirement – upon request): EUR 50 per document;
- (f) Additional Certificates: EUR 20;
- (g) Change of Course Fee (upon request and subject to availability): EUR 35;
- (h) Cancellation Fee: EUR 100 (please refer to Section 5).

4.2 Evening Courses (Part-Time Short Courses)

- 4.2.1 For evening courses, a twenty-five percent (25%) deposit of the total invoice amount is required to secure a place in the course. The remaining balance will be due at latest fourteen (14) days prior to the start date of the course. Should the said amounts not be paid by the stipulated deadline, the booking will not be confirmed. Places will be secured on a first-come, first-served basis upon receipt of full payment.
- 4.2.2 If registration for an evening course is processed less than fourteen (14) days before the start of the course, the Applicant's booking will only be confirmed upon receipt of the full course fee.
- 4.2.3 Evening courses will be held at full hours with a minimum of six (6) students. If less than six (6) students enrol, lessons will be reduced according to the Reduced Hour Policy (Section 7.3.5), or rescheduled accordingly.

4.3 Accommodation Service Charges and Bookings

- 4.3.1 In addition to the applicable accommodation fees, MULS charges the following additional fee on accommodation services ("**Accommodation Service Charges**"):

 - (a) **Accommodation Summer Supplement** (applicable from 16th June 2025 – 29th August 2025): EUR 35 per week; and
 - (b) **Eco Tax** (imposed by the Government): capped at EUR 5 – this applies to accommodation booked at Hotel Kappara (<https://hotelkappara.com>) and host families;

Where applicable, the above charges will be included in the invoice.

- 4.3.2 Accommodation bookings are subject to availability, and are only confirmed upon receipt of a deposit (or the full invoice amount if the booked arrival date is within less than 30 days).
- 4.3.3 If the requested accommodation type is no longer available by the time the deposit or full invoice amount is paid, alternative accommodation options may be offered to the Student, within the same price bracket as the original amount confirmed upon deposit.
- 4.3.4 For accommodation at **Campus Hub** (campushubmalta.com), Applicants/Students are advised:
 - (a) To read the Campus Hub [terms and conditions](#) about security deposits and related fees; and
 - (b) That their rooms may be changed as deemed necessary; provided that, when possible, they will be notified of this change at least 24 hours before.
- 4.3.5 **Expressly notwithstanding the above**, third-party accommodation (booked through MULS) may apply alternative policies. Students will be notified of the respective terms and conditions at the time of booking.

4.4 General Information Regarding Payment of Fees

- 4.4.1 Applicants shall receive an invoice listing the services applied for together with the relevant payment due. The invoice shall reflect the total amount due for their booking. For the purposes of payment of:

- (a) **Deposit** - Applicants are required to forward a twenty-five percent (25%) deposit of the total invoice amount due to confirm the booking. This deposit will be deducted from the total amount of the invoice.
 - (b) **Full Payment** - Applicants are required to effect full payment of the total amount due not less than thirty (30) days prior to the beginning of their respective course or taking up accommodation with MULS, whichever is the earlier.
- 4.4.2 Applicants will only be eligible for any applicable offers for long-term prices and discounts if the total amount due is fully paid in advance.

SECTION 5 - CANCELLATION & REFUND POLICY

The following applies to any cancellations made by Applicants or Students once the booking has been confirmed:

5.1 Tuition Fees and Service Charges

- 5.1.1 Tuition/course fees and tuition service charges paid are not refundable, whether in whole or in part. For the avoidance of doubt, no refund shall be made for any part of the service not utilised.
- 5.1.2 Should Students require a re-scheduling of their course or lessons (in whole or in part, subject to availability), they shall notify MULS in writing **at least fourteen (14) days prior to the course/lessons start date** via email to info@universitylanguageschool.com. In the event of failure to notify MULS to such effect, MULS shall only re-schedule such lessons (if any), which, it deems fit in its sole and absolute discretion. In such an event, full payment shall be due and the Student shall not be entitled to any compensation whatsoever for any lost lessons (whether in cash, credit or otherwise).
- 5.1.3 Should the Student be unable to attend any MULS course, has duly notified MULS of the same in accordance with section 5.1.2 hereof, and is unable to take up the said course on any re-scheduled date proposed to them by MULS, MULS will issue a tuition credit voucher ("**Credit Voucher**") for such amount corresponding to tuition/course fees paid (excluding tuition service charges, which shall be forfeited). The following shall apply to Credit Vouchers:
 - (a) They are valid for a period of eighteen (18) months from date of issue;
 - (b) They can be transferred to a friend or family member and the Student should inform MULS of this transfer in writing via email to info@universitylanguageschool.com;
 - (c) They will only be accepted upon presentation at the time of booking; and
 - (d) If the original course booked was a group course, the Credit Voucher value must be used towards a group course. This cannot be used on One-to-One tuition unless they were part of the original booking.
- 5.1.4 Credit Vouchers not used within the 18-month period indicated on the voucher will be forfeited.
- 5.1.5 Should a Student terminate their course early, they shall not be entitled to any compensation whatsoever for any tuition still pending (whether in cash, credit, or otherwise). In exceptional cases and upon presentation of supporting documentation, MULS may consent to issue a Credit Voucher for seventy-five percent (75%) of the remaining tuition value.
- 5.1.6 Notwithstanding the above, Students who require a visa or temporary residence permit will not be able to shorten their course due to the terms and conditions set by the authorities, otherwise the visa/temporary residence permit will no longer be valid.

5.2 Accommodation Fees and Service Charges

The below general conditions apply **solely to** cancellation of accommodation bookings made with Campus Hub, Hotel Kappara and host family accommodation.

- (a) Cancellations made **at least 30 days before** the due check-in date will receive a full refund of accommodation fees and Accommodation Service Charges paid;
- (b) Cancellations made **less than 30 days before** the due check-in date will not receive any refund; and
- (c) All cancellations are to be made in writing via email to info@universitylanguageschool.com.
- (d)

5.3 Right of Withdrawal

- 5.3.1 The right of withdrawal applies only to Students/Applicants and only to bookings for language courses concluded away from business premises and within the framework of contracts concluded by means of distance communication (meaning, means of communication which may be used to initiate or conclude a contract without the simultaneous physical presence of MULS and the Student/Applicant).
- 5.3.2 Notwithstanding the terms set out in Section 5 regarding cancellation, in the event that a Student/Applicant has made an online booking for a language course offered by MULS, they have a right to withdraw from the arrangement concerning the same language course within fourteen (14) days from the date of conclusion of their booking, without giving any reason.
- 5.3.3 In order to exercise the right of withdrawal, the Student/Applicant must inform MULS of their decision to withdraw from the language course, and this by means of a clear statement which is to be sent to info@universitylanguageschool.com. In such event, MULS will send the Student/Applicant a confirmation of the receipt of such withdrawal.
- 5.3.4 In the event that a Student/Applicant withdraws from the contract concerning the language course within the withdrawal period, MULS will refund all payments received from the Student/Applicant without delay, and at the latest within 14 (fourteen) days from the date on which MULS receives above-mentioned withdrawal notification. For this refund, MULS will use the same means of payment used by the Applicant/Student for the original transaction. In such case, any bank charges or foreign exchange losses will be borne by the Student/Applicant.
- 5.3.5 If a Student exercise the right of withdrawal in the manner set out above, and MULS has already started providing the language course to the Student, the Student shall forfeit, from the above-mentioned refund, an amount proportionate to the applicable fee for the relevant portion of the programme already provided to them.
- 5.3.6 For the avoidance of all doubt, the right of withdrawal only applies to standalone bookings of online language courses. In the event that a language course and accommodation are booked together, there is no statutory right of withdrawal.

SECTION 6 - VISAS

- 6.1 MULS will not be held responsible for any decisions taken by the authorities regarding study visas, applications for entry or extensions of the same.
- 6.2 MULS can issue Students with a letter of acceptance for visa purposes ("**Letter of Acceptance**"). MULS shall charge a non-refundable fee of €50 for a Letter of Acceptance. Applicants who request a Letter of Acceptance must affect full payment of the total tuition and accommodation fees and services charges due (as per the applicable invoice) prior to the Letter of Acceptance being issued.
- 6.3 The Letter of Acceptance will state the start and end date of the Student's enrolment with MULS which dates will correspond strictly to the period of validity of the required visa or temporary residence permit.
- 6.4 Should a Student subsequently not be granted a student visa or a temporary residence permit, Section 5 hereof expressly shall **not** apply and the following shall apply in such case:
- 6.4.1 They (or the Applicant, as applicable) are obliged to notify MULS of such fact in writing via email to info@universitylanguageschool.com and to attach a copy of the visa refusal letter;
- 6.4.2 In the event that the Student/Applicant notifies MULS of the same **at least 30 days before** their due arrival date in Malta, attaching a copy of the visa refusal letter, the following shall apply:
- (a) MULS shall withhold a €150 cancellation fee (which includes the €50 Fee for the Letter of Acceptance and a €100 administration fee); and
- (b) MULS shall refund the Applicant the balance remaining amount paid.
- 6.4.3 If the Student/Applicant duly notifies MULS **at least 30 days before** their due arrival date in Malta, but does not attach a copy of the visa refusal letter, no refund shall be paid. If the Student/ Applicant duly notifies MULS of the same **less than 30 days before** their due arrival date in Malta, the following shall apply:

- (a) In the event of cancellations made **at least 14-29 days before** the due check-in date:
- The Student/Applicant will receive a seventy-five percent (75%) refund on course/tuition fees and tuition service charges **only, less** an administration fee of €100 which is payable to MULS.
 - Accommodation refunds will be as follows:
 - For bookings with **host families** the Student/Applicant will receive a 75% refund on accommodation fees **less** an administration fee of €100 which is payable to MULS
 - For bookings at **Kappara Hotel**, the Student/Applicant will receive a 75% refund on accommodation fees **less** an administration fee of €100 which is payable to MULS; and
 - For bookings at **Campus Hub**, refunds are at the discretion of Campus Hub upon presentation of a copy of the visa refusal letter, and will be decided on a case-by-case basis.
- (b) In the event of cancellations made **at least 8-13 days before** the due check-in date:
- (i) The Student/Applicant will receive a 50% refund on course/tuition fees and tuition service charges **only, less** an administration fee of €150 which is payable to MULS.
- (ii) Accommodation refunds will be as follows:
- For bookings with **host families** the Student/Applicant will receive a 75% refund on accommodation fees less an administration fee of €150 which is payable to MULS;
 - For bookings at **Kappara Hotel**, the Student/Applicant will receive a 75% refund on accommodation fees less an administration fee of €150 which is payable to MULS; and
 - For bookings at **Campus Hub**, refunds are at the discretion of Campus Hub upon presentation of a copy of the visa refusal letter, and will be decided on a case-by-case basis.
- (c) In the event of cancellations made **less than 8 days before** the due check-in date, no refund or compensation of any kind shall be due (whether in cash, credit or otherwise).
- (d) Should the Student's visa status change during their stay due to any decisions made by the authorities (or if their visa extension application is refused) and if the Student terminates their course early due to this, they shall not be entitled to any compensation whatsoever for any tuition and accommodation still pending (whether in cash, credit or otherwise).

SECTION 7 - MULS SERVICES

- 7.1 The services provided by MULS ("**MULS Services**") are subject to availability. Applicants are therefore urged to book any course and required accommodation as early as possible.
- 7.2 MULS reserves the right to alter any MULS Service without prior notification to the Applicant, on condition that the MULS Service so provided by it is of the same standard or classification as that originally applied for.
- 7.3 **Important conditions related to MULS Tuition Services**
- 7.3.1 Lessons at MULS can take place both in the morning or afternoon.
- 7.3.2 Lessons shall not take place on National or Public Holidays in Malta. MULS will compensate for this by giving an additional 2 hours (per National/Public Holiday) throughout the week for the General English class.
- 7.3.3 The following days are the National/Public Holidays in Malta in 2025:
- | | |
|--|---|
| 1 st January: New Year's Day
10 th February: Feast of St. Paul
19 th March: Feast of St. Joseph
31 st March: Freedom Day
18 th April: Good Friday
20 th April: Easter Sunday
1 st May: Workers' Day
7 th June: Sette Giugno | 29 th June: Feast of St. Peter & St. Paul
15 th August: Feast of the Assumption
8 th September: Our Lady of Victories
21 st September: Independence Day
8 th December: Feast of the Immaculate Conception
13 th December: Republic Day
25 th December: Christmas Day |
|--|---|

- 7.3.4 In addition, the MULS school shall be closed for Christmas Recess for a period of two weeks. In 2025, Christmas Recess is during the following period – starts on 22nd December 2025 and ends on 2nd January 2026 (both days included).
- 7.3.5 In the event that there are five or less applicants on any given Course offered by MULS, MULS shall automatically apply a reduction of the course duration ("**Daily Reduction Procedure**"), as outlined in the table below.

Daily Reduction Procedure (with reference to standard 5-day week)			
Students Enrolled	1 Student	2 to 3 Students	4 to 5 Students
Reduction	Reduced to 2.5 days per week (one-to-one)	Reduced to 3 days per week (semi-private)	Reduced to 4 days per week (mini group)

- 7.3.6 The reduction of each day or half day is to be calculated, in terms of hours, in relation to the number of hours of tuition offered weekly to the Student for the particular course on which that Student is enrolled.
- 7.3.7 Should the Student not wish such "Daily Reduction Procedure" to apply and wishes to increase the hours, the Student has the option of taking the full number of normally-applicable days per week (and hours per day) against an additional payment, to be determined on a case-by-case basis.
- 7.3.8 If a Student's level of English falls below or above the level of courses available, (Elementary to Advanced), the Student will be given One-to-One lessons equivalent to the amount of money previously paid for any standard MULS course.
- 7.3.9 MULS keeps daily attendance records. Students are to attend classes regularly. Students with a visa/temporary residence permit who regularly miss classes will receive a non-attendance email warning and will be reported to Maltese visa and immigration authorities.
- 7.3.10 Students will only receive an end-of-course certificate if they score an attendance of 75% or more.
- 7.3.11 **Complaints Procedure:** MULS takes students' complaints very seriously. If at any time throughout their course, students are not satisfied with an aspect of the service booked, they are requested to send an email to info@universitylanguageschool.com. Once received, the complaint will be directed to the relevant department. The team at MULS will do their utmost to assist the student and to take any appropriate action in a timely manner.

No complaints will be accepted by MULS if not brought to the school's attention in writing during the student's course.

Students will be given a number of feedback questionnaires throughout their stay and these are used to evaluate the student's level of satisfaction in all areas. Therefore, students are urged to complete these questionnaires accurately and submit any feedback or suggestions to the school through these questionnaires.

SECTION 8 - PROCESSING OF PERSONAL DATA

- 8.1 Personal data provided by the Applicant/Student to MULS as a result of any application for, or enrolment in, any MULS Service ("**Personal Data**") shall be processed in accordance with: the provisions of Regulation (EU) 2016/679 (the General Data Protection Regulation - the "GDPR"); MULS' [Privacy Policy](#); and all other applicable privacy and data protection legislation.
- 8.2 Personal Data shall be processed solely for administrative purposes in relation to the services provided by MULS, including but not limited to the taking of attendance and processing of payments. In line with this purpose, Personal Data shall be accessible to those employees, advisors and service providers of MULS who are required to process it by virtue of their roles and responsibilities and who shall also be responsible for processing personal data in accordance with all applicable GDPR provisions, with MULS' [Privacy Policy](#) and with all other applicable privacy and data protection legislation.

- 8.3 Personal Data will not be disclosed to third parties without the express consent of the Applicant/Student unless strictly required by law, regulation or government order, unless the said data has been provided specifically for the purposes of taking up a service provided by third parties (e.g., Campus Hub, Host Families) and unless there are reasonable grounds to believe that the health, safety and/or welfare of the Applicant/Student and/or of others is at risk and if any identified special needs are affecting the Applicant/Student's ability to participate, learn and achieve in any service provided by MULS.
- 8.4 The Applicant/Student has the right, in respect of their Personal Data held and processed by MULS, and subject to the terms laid out in the GDPR, to request access thereto, to request correction if such data is inaccurate and/or its erasure if its processing is unnecessary, to request restriction of processing, to object to MULS' processing thereof, and to data portability.
- 8.5 In the event of the need to exercise any of the said rights, the Applicant/Student is to contact MULS's Data Protection Officer via the following contact details:

Head of the Information and Data Protection Unit
University of Malta
Msida MSD 2080
Malta
E-Mail: dpo@um.edu.mt

SECTION 9 - APPLICABLE LAW, JURISDICTION

These terms and conditions are to be interpreted in accordance with the laws of Malta and shall be subject to the exclusive jurisdiction of the Maltese Courts.

Date _____

Signature _____